Ronald McDonald House®
Central Florida



2025 Annual Report

Mission

At Ronald McDonald House® Central Florida, our mission is to remove barriers, strengthen families, and promote healing when children need healthcare the most.

Our purpose is to provide closeness, comfort, and care to families with children receiving treatment at hospitals and medical facilities in Orlando. Each year, we welcome around 2,700 families, helping them stay close to their critically ill children during some of the most challenging times of their lives. Out three Houses provide private rooms, fully equipped kitchens, stocked pantries, and a supportive community of staff, volunteers, and fellow families.

Since the first Ronald McDonald House opened in Philadelphia, PA, McDonald's, including owner/operators, suppliers, employees, and customers, have played a vital role in supporting families with children in medical crisis. s consistently supported families with sick children. Locally, Central Florida McDonald's owner/operators continue to make a meaningful impact with their time, talents, and financial contributions, helping us extend comfort.



Dear friends and supporters,

As we reflect on 2025, we are filled with gratitude for the compassion, generosity, and unwavering commitment that the community has provided Ronald McDonald House® Central Florida.

This year has been one of both meaningful impact and thoughtful transition. Together, we have remained steadfast in our mission to provide comfort, care, and essential support to families with critically ill children – ensuring they stay close to what matters most: each other.

Because of you, 1,842 families found not only a place to stay, but a place of hope. Within our Houses, moments of uncertainty were met with warmth, dignity, and compassion. Whether through a warm meal, a quiet night's rest, or the support of a caring community, every touchpoint reflected the strength of our shared purpose.

2025 underscored the importance of strong governance and forward-thinking leadership. As we look ahead, we are committed to building a solid foundation – ensuring that Ronald McDonald House Central Florida remains resilient, impactful, and positioned for long-term growth in service to the families that depend on us.

None of this would be possible without you – stakeholders, volunteers, corporate and hospital partners, foundations, Board of Directors, and dedicated staff.

As we move into the future, we do so with clarity, purpose, and optimism. Together, we will continue to create a place where families can find comfort, strength, and hope – when they need it most. As we enter 2026, we are focused on strengthening our programs and operations while deepening our relationships with hospital partners, stakeholders, and volunteers. We remain steadfast in enhancing the family experience, expanding community engagement, and reinforcing the operational excellence that sustains our mission every day.

With heartfelt gratitude,
Lou Ann DeVoogd



Lou Ann DeVoogd
Interim CEO

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Nimit Kapoor
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Orlando Alancastro
OUC—The Reliable One

Payton Agan
Grant Thornton LLP

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Retired (Marriott Vacations Worldwide)

Tom Chandler
Retired (SchenkelShultz Architecture)

Traci Woods
AdventHealth for Children

Travis Damon
J.P. Morgan Private Bank

Whitney Orawiec
Orlando Health Arnold Palmer Hospital for Children



Pereira family

We are the Pereiras, and we became a Ronald McDonald House family in June 2022 when our daughter, Olivia, was born with severe urological conditions that led to kidney failure. Olivia spent her first 55 days in the NICU at Orlando Health Winnie Palmer Hospital and underwent major surgery at just one day old. Living two hours from home and unable to sleep by her side, Ronald McDoanld House CF allowed us to stay within walking distance of the hospital—often making late night runs when emergencies arose.

“Ronald McDonald House is more than a place to stay, it is a loving, judgment free home that allows families like ours to focus on healing, not hardship. From the bottom of our hearts, thank you.”

Statistics

The story of our stories

Family stays



1,842

Families in 2025

Average night stay



13.7

Nights

Families served



12,646

Via hospitality carts

Meals provided



31,835

Meals

Almost

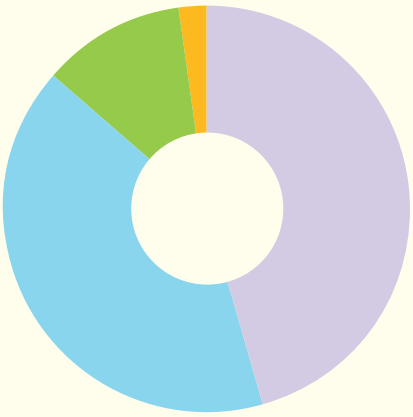
50,000

Families served

since 1996

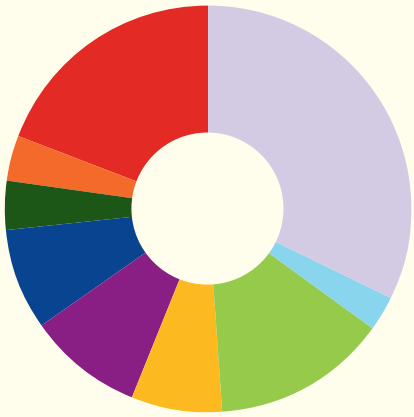


Our families



Families From

- Central Florida.....45.60%
- Other Florida Counties 40.99%
- Other States.....11.32%
- Other Countries.....2.09%



Central Florida Breakdown

- Brevard 14.80%
- Flagler.....1.25%
- Lake.....6.27%
- Marion 3.34%
- Orange 4.09%
- Osceola.....3.76%
- Seminole.....1.67%
- Sumter 1.76%
- Volusia.....8.61%



Diagnosis of Children

- NICU 25.94%
- Cardiac.....11.19%
- Cancer/Oncology 9.95%
- Orthopedics.....9.36%
- Critical Care 7.86%
- Neurology.....7.21%

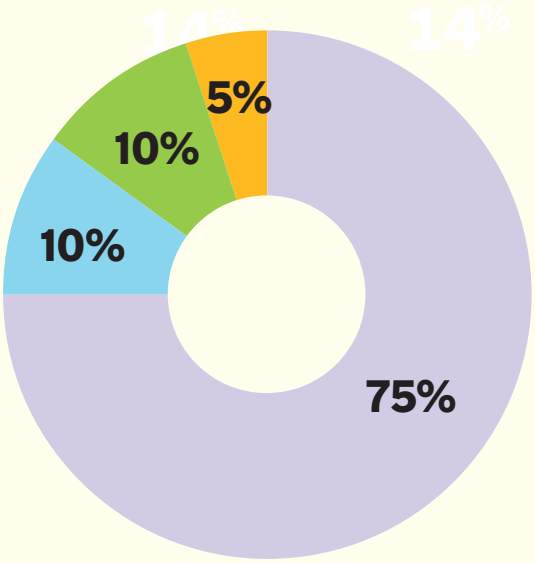


de Mitchell / Tello family

“Because of Ronald McDonald House CF, we were able to stay close to our daughter during these critical months without worrying about housing or meals. Those moments together have been invaluable. This journey would not have been possible without the Ronald McDonald House. Thank you from the bottom of our hearts.

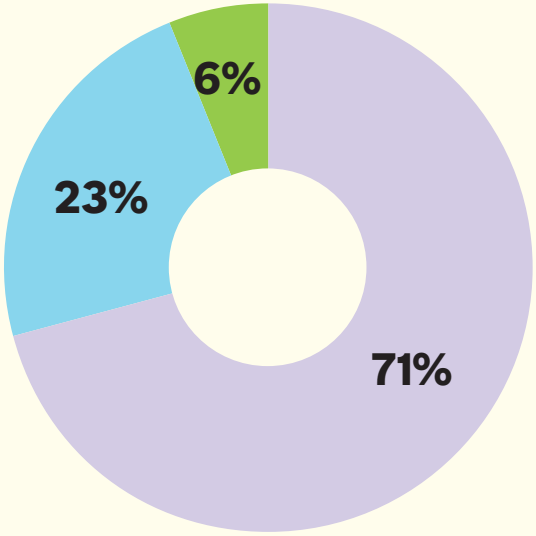
My name is Rebecca de Mitchell, and this is my partner, Montello. We are incredibly grateful for the generous support of the Ronald McDonald House. We have been staying here for five months after arriving in early December, shortly after our daughter, Matilda, was born 10 weeks early on November 24. Since then, we have been by her side in the NICU at AdventHealth.

2025 Financials



2025 Revenue sources

- Contributions
- Special Events Revenue
- Program Revenue
- Other Income



2025 Expense allocations

- Program Services
- General /Administrative
- Fundraising

Charity Navigator
FOUR-STAR

Charity Navigator evaluates nonprofits on their financial health, accountability, and transparency. A **four-star rating** indicates that an organization not only manages its finances responsibly but also upholds the highest standards of integrity and openness.

Events

Thank you!

To our wonderful sponsors for making our Signature Events successful! We appreciate your continued support of our mission.



Appetite for the Arches



Sporting Clays



Golf Classic



Bowl-a-thon



Bubbles and BlackJack



Hunt family

My name is Melissa Hunt, and this is my daughter, Taylor. We traveled from North Carolina to receive care from a world-renowned limb lengthening specialist, Dr. Sean Standard. Taylor has fibular hemimelia, a condition that causes a leg length discrepancy due to differences in bone growth. Despite these challenges, she runs, jumps, and plays like other kids—sometimes in her own unique way.

"Because of generous donors like you, families like ours are able to prioritize recovery, resilience, and letting kids be kids. We are eternally grateful for the care, comfort, and opportunity Ronald McDonald House has given us."

Corporate donors

Our founding and forever partner

AAA Cares

ACN Communication Services, LLC

Addition Financial

AdventHealth

All Seasons Pools

Alpha Delta Pi Foundation, Inc. Philanthropy Account

Ameriprise Financial

Amvets Ladies Auxiliary Department of Florida

Anidjar & Levine

Atosa

Big Nova Foundaton

Blackrock – US Wealth Advisory

Bread Financial

BYN Mellon Trust of Delaware – National Financial Services

Captrust Community Foundation Inc.

Central Florida McDonald's Association, Inc.

Charities Aid Foundation of America

City National Bank

Coldwell Banker Realty Cares Foundation

Community Foundation for Brevard

Cox Media Group

DC Flooring Installation, Inc

Dillard's, Inc

Dorothy B. C. Steves Charitable Trust

Dyli

Employers Preferred Insurance Company

Ferran Services & Contracting

Flint Land LLC

Gilchrist Enterprises, Inc. (IDA MAE, Inc.)

Golden State Foods

Grand Chapter of Florida Order of the Eastern Star, Inc.

Heart of Florida United Way

Hilldrup

Holy Trinity Greek Orthodox Church

Howes & Company

Indition CARS

John Boos

KPMG

Law Office of Erin Morse

Lost Returns, Inc.

Lynn Lefebvre

Macy's/Bloomingdale's

Martin Brower

Massey PrevenTech Commercial Services

Middleby

Minter L.N. Byrd Fund

Miracle Miles Foundation

Nemours Children's Health

Northbridge University

Northpoint Mortgage, Inc.

Orlando City Soccer Club

Orlando Health

PulteGroup

RCLT Clermont, LLC

Restaurant Equipment World

Robert E. Jones Foundation

Robert W.Baird & Co. Incorporated

RoofClaim.com

SeaWorld

South Lake Elementary School

Southland Construction, Inc.

Spruce Creek Restaurant Enterprises Inc.

Tavistock Development Company, LLC

The Benevity Community Impact Fund

The Chatlos Foundation, Inc.

The Clan Hays Giving Fund

The Kroger Co.

ThreatLocker

Turano Florida Bun

Turner Construction Company

United Healthcare Svs Inc.

United Sheet Metal & Air Conditioning, Inc.

University of Central Florida – Athletics Association, Inc.

Valley National Bank

Winderweedle, Haines, Ward & Woodman, P.A.

Xtreme H20 Solutions Llc



Our Houses



Ronald McDonald House: AdventHealth for Children
2201 Alden Road, Orlando, FL 32803
407-898-6127



Ronald McDonald House: Orlando Health Children's Arnold Palmer Hospital and Orlando Health Winnie Palmer Hospital for Women & Babies
1630 Kuhl Avenue, Orlando, FL 32806
407-581-1289



Ronald McDonald House: Nemours Children's Hospital
13551 Nemours Parkway, Orlando, FL 32827
321-319-4748



Ronald McDonald House®
Central Florida

Thank you

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